HOTELOCO

HOTEL DIRECTORY

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WELCOME!

Welcome to Hoteloco, your sophisticated 4.5-star retreat in the heart of Alexandria, Sydney. Hoteloco offers 39 modern-style apartments, including King Studio Apartments, Accessible Studio Apartments, and King Split Studio Apartments.

Each space is meticulously designed, blending sleek, contemporary aesthetics with ultimate comfort to ensure a welcoming, home-like experience for every guest. Whether you're here for business or leisure, our apartments offer the perfect mix of convenience and style.

With easy access to the South Everleigh precinct, historic sites like the locomotive workshops, and a vibrant array of cultural attractions, including a business hub and a wide variety of food and beverage outlets, Hoteloco serves as the perfect base for exploring all that this area of Sydney has to offer.

If you need any assistance, please don’t hesitate to contact our reception staff. Call +61 2 8553 0100, and a friendly voice will be ready to assist you.

Warm regards,

The Hoteloco Team

FOLLOW US

@HOTELOCOSYDNEY

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GUEST INFORMATION

Fire, Ambulance, Police, Dial 000

INTERNET ACCESS
Complimentary unlimited high-speed Wi-Fi is available for hotel guests.

WIFI INFORMATION

Reception
Our reception is attended - 7 am - 7 pm, 7 days a week.

Check-in
Check-in is from 2.00 pm. For guests arriving after reception hours, one of our friendly team members will contact you to provide detailed information for late check-in. There is also pre-check-in available and this will provide you with a code to enter your hotel room once ID and payment is provided.

Check-out
Check-out is before 10.00 am. If you require a late check-out, please contact our friendly team. There will be an additional charge, and it is subject to availability.

Parking
Limited onsite car parking is available at the hotel and must be booked in advance, subject to availability. Alternatively, guests are welcome to use street parking or the parking facilities across the road at the South Eveleigh Precinct, approximately 300 metres away.

After Hours Access
Kindly ensure you have your key or pin code with you upon exiting your room. In the case of emergencies outside regular hours, please contact +61 2 8553 0100. If you require for someone to attend site afterhours there will be a afterhours call out fee of $50 added to your account.

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Toiletries
Complimentary toiletries are provided in your rooms for your convenience. Housekeeping Rooms are serviced between 9 AM and 2 PM. If you prefer not to have your room serviced, please utilise the ‘Do Not Disturb’ button near the front door to your room.

Heating and Cooling
Please select the "Auto" button and adjust the temperature using the up/down arrows. We recommend setting it to 22 degrees.

In Room Appliances
For your convenience, a kettle, microwave, espresso pod machine, minibar sized fridge and hair dryer are provided in your room.

Damages
Damages will be assessed and charged to the credit card we have on file. All guests are liable for any damage caused during their stay.

Lost Property
If found, any lost property will be held for a limited time. Please contact reception and organise, and if found will send cash on delivery back to the provided address. We of course cannot always guarantee your item will be found.

Smoking/ Vaping
Smoking and vaping are strictly prohibited inside all rooms and on balconies. Designated outdoor smoking areas are provided. Please be aware that a cleaning fee of $500.00 will be applied if any evidence of smoking or vaping in the rooms or balconies is found.

Maintenance
Please contact reception if there is anything in your room that is not operational, and we will endeavour to rectify the situation immediately.

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Noise Regulations
In the interests of other guests, please keep the noise down after 9 pm. No parties or rowdy behaviour will be tolerated.

Luggage Storage
We are happy to assist you with luggage storage. Storage lockers are available in the basement for guests to use at their convenience. Portable luggage racks can also be requested from Reception, should you like to have the additional space within your room. Reception: +61 2 8553 0100

Local Transport
Redfern station is 200m from the hotel which provided access to all train services in Sydney area. The new Waterloo underground is also a 300m walk from the hotel and this will provide access to Sydney's new underground train network. If it is a Uber or Taxi you are after then the main drop off to South Eveleigh is just outside the hotel on Garden Street

Pet Policy
Certified assistance animals are welcome at the hotel. However, no pets are permitted on-site. Please make sure the hotel is notified pre arrival and that necessary identification is provided.

First Aid
A first aid kit is located at reception. Please let us know if we can be of assistance.

Emergency Evacuation Plan
Please take the time to note the emergency diagram on the back of your door. If you have a physical condition which might impair your ability to detect an alarm or evacuate via stairwell, please notify reception on check in.